



URANTIA SOLUTIONS

ARSÈNE USER GUIDE



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About us

Who is Arsène?

Arsène is a tool developed by Urantia Solutions that allows you to track the cost of a residential Internet package. Arsène allows a user to track up to 3 packages and immediately compare if better packages are available based on price and download speed.

Price extraction is done by automation and allows you to have a clear view in order to detect variations and send notifications to the user according to the following conditions:

- If a package drops in price
- If the service provider offers a more advantageous package for the same price
- If the package is no longer displayed on the provider's website (case where the package is generally replaced by a more advantageous package)

Arsène History

Who has not realized after a few months or years that their internet package was costing way too much compared to the current selling price? Either the price has dropped or new packages have been launched by the same provider or the competition but with 2x or 3x the initial speed for a similar or lower price. Following this observation, we decided to automate the extraction of popular internet packages in Canada and to monitor the offer on a daily basis in order to detect new offers without subscribers having to check it for themselves on their provider's website. Gone are the days when we realize several months too late that our bill could have been much lower.

How to use it

This section covers the main topics and shows with image help how to navigate through the portal.

Registration

Go to the login page at <https://www.urantiasolutions.com/app/arsene> and click "Sign Up".



Welcome to Arsène, your portal to track your internet subscription cost and get notified if you are paying extra buck for your service

Login into your account

Email address

Password

Remember me

Sign in

[Forgot password?](#)

[Sign Up](#)

Fill in the required fields

To receive notification emails in French, please select "French"

Accept the terms and conditions

Then click on the "Save" button

Connection

From the home page, provide your email address and password and then select "Sign in".

Note that if you are not already registered, you must register by selecting "Sign up"



Welcome to Arsène, your portal to track your internet subscription cost and get notified if you are paying extra buck for your service

Login into your account

Email address

Password

Remember me

Sign in [Forgot password?](#)

[Sign Up](#)

Dashboard

Your Internet Subscriptions (max 3)									
Detail	Email	Province	Provider	Deal Name	Current Monthly Bill	Alert Price Drop?	Alert Deal Discontinued?	Alert Better Deal?	
<input checked="" type="checkbox"/>		QC	Videotron	Internet 100	60,00 \$	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Delete

Deals comparison									
Your current internet subscriptions					Better deal proposals				
Provider	Province	Deal	Current Bill Amount	Download speed	Provider	Better Deal Name	Listed price	Download speed	
Videotron	QC	Internet 100	60,00 \$	100 Mbps	Cogeco	UltraFibre 360 Unlimited	49,99 \$	360 Mbps	
Videotron	QC	Internet 100	60,00 \$	100 Mbps	Fizz	200 Mbps	49,00 \$	200 Mbps	
Videotron	QC	Internet 100	60,00 \$	100 Mbps	ebbox	Fibre 150 Mbps	45,00 \$	150 Mbps	
Videotron	QC	Internet 100	60,00 \$	100 Mbps	Engage	UltraFibre 1Gig Unlimited	54,99 \$	1 Gbps	
Videotron	QC	Internet 100	60,00 \$	100 Mbps	ebbox	Fibre 1 Gbps	60,00 \$	1 Gbps	
Videotron	QC	Internet 100	60,00 \$	100 Mbps	Cogeco	UltraFibre 120 Unlimited	44,99 \$	120 Mbps	
Videotron	QC	Internet 100	60,00 \$	100 Mbps	Fizz	500 Mbps	52,00 \$	500 Mbps	
Videotron	QC	Internet 100	60,00 \$	100 Mbps	ebbox	Fibre 500 Mbps	48,00 \$	500 Mbps	

Notification History			
Notification Date	Subscription	Event	Message
2025-03-04 06:07:29	Internet	Price Drop	Details

The dashboard contains 3 tables:

Your internet subscriptions

This is where you can track up to 3 plans, the possible actions are:

- o Add a new subscription (see Add a new subscription section)
- o Delete a subscription

- o Edit a subscription (see Enable or disable alerts section)
- o View subscription details that are extracted by automation

Deals comparison

This table displays a suggestion of the best packages based on your price and download speed. If a package is available for less and/or with a faster download speed, it will be displayed on the right side. On the left side, your packages are displayed and on the right side, what is offered based on availability in your province.

- Note that the comparison is based on the price you pay and not on the price displayed on the provider's website.
- It is not possible to compare packages in the situation where the download speed is unknown.
- We cannot verify if the proposed packages are available at your residence address. However, you can check by going to the proposed provider's website by clicking on the link on the page.

Notification history

This table contains the history of communications that have been sent to you by email.

Add a new subscription

From the dashboard, select "Add a new subscription"

In the dialog box, choose:

- The province where the service is used
- Your service provider
 - o If your provider does not appear in the list, we invite you to contact us and we will do our best to add it to the list.
- The name of your current plan
 - o If the name of your plan does not appear in the list, it is very likely that your plan is no longer available at this time. If this is your case, we invite you to consult your provider's website to see the updated offer and make your decision to keep or change your plan.
- Enter the amount of your current monthly bill. The amount that appears in the dialog box is the current amount that is displayed. If you are already paying more than this amount, it means that you are already paying too much.
- Price drop alert: check if you want to be notified if the amount you pay becomes higher than the amount displayed on your provider's website.
- Discontinued plan alert: check if you want to be notified if we detect that your plan is no longer offered by your service provider.
- Better deal alert: check if you want to be notified if we have detected a better plan in the list offered by your provider
 - o If we find a deal at the same price (or cheaper) but faster for example, you will receive a notification.
- Then click on Save button

Introducing **Arsène**, a cutting-edge application designed to help you manage and optimize your internet subscription expenses. With Arsène, you can effortlessly track the money spent on your internet bundle, ensuring you stay within your budget. The app provides notifications if there are any price drops or if your current deal is not sold anymore, allowing you to take advantage of better offers and avoid overpaying. Arsène's user-friendly interface and comprehensive tracking features make it an essential tool for anyone looking to keep their internet costs in check and maximize their savings.

Currently, a limited number of provinces and internet providers are listed, and the availability of packages may vary by province. Please note that the data presented on this site does not guarantee availability at your residential address. It is your responsibility to verify before shopping for a better package.

[Click here for the user guide](#)

Your Internet Subscriptions (max 3)										Displaying 1 - 1 of 1 Add a new subscription	
<input type="checkbox"/>	Detail	Email	Province	Provider	Deal Name	Current Monthly Bill	Alert Price Drop?	Alert Deal Discontinued?	Alert Better Deal?		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	QC	Vidéotron	Internet 100	60,00 \$	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		

Add a new Subscription

Add a new Internet Deal Subscription

Email

Province *

ON

Provider *

Bell Canada

Deal Name *

Gigabit Fibe 1.5

Please write down the amount of your monthly internet bill. This is the amount before taxes and without additional fees such as Wifi router, Wifi extender, etc.

This proposed amount is the one currently offered from the internet provider website.

Current Monthly Bill *

110.00

Price before taxes

Alert Price Drop?

Check if you want to be notified is the price of this deal has dropped

Alert Deal Discontinued?

Check if you want to be notified if the deal stopped being offered

Alert Better Deal?

Check if you want to be notified if a more valuable deal is detected

Your Internet Subscriptions (max 3)										Displaying 1 - 2 of 2 Add a new subscription Delete	
<input type="checkbox"/>	Detail	Email	Province	Provider	Deal Name	Current Monthly Bill	Alert Price Drop?	Alert Deal Discontinued?	Alert Better Deal?		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	ON	Bell Canada	Gigabit Fibe 1.5	110,00 \$	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	QC	Vidéotron	Internet 100	60,00 \$	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		

Delete a subscription

To remove an existing subscription, do the following steps:

- Go to the dashboard

- Select the checkbox to the left of the subscription
- Press the "Delete" button

<input type="checkbox"/>	Detail	Email	Province	Provider	Deal Name	Current Monthly Bill	Alert Price Drop?	Alert Deal Discontinued?	Alert Better Deal?
<input checked="" type="checkbox"/>			ON	Bell Canada	Gigabit Fibre 1.5	110,00 \$	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>			QC	Videotron	Internet 100	60,00 \$	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

When a subscription is deleted, the plan comparison table is automatically updated.

Enable or disable alerts

Select the pencil icon to be able to modify your subscription. In the window, you can enable or disable email alerts. This same window also allows you to adjust the price of the current monthly invoice.

Here is an example:

<input type="checkbox"/>	Detail	Email	Province	Provider	Deal Name	Current Monthly Bill	Alert Price Drop?	Alert Deal Discontinued?	Alert Better Deal?
<input checked="" type="checkbox"/>			QC	Videotron	Internet 100	60,00 \$	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>



Internet 100

Email

...@...com

Province

QC

Provider

Videotron

Deal Name

Internet 100

Current Monthly Bill *

60.00

Price before taxes

Alert Price Drop?



Check if you want to be notified is the price of this deal has dropped

Alert Deal Discontinued?



Check if you want to be notified if the deal stopped being offered

Alert Better Deal?



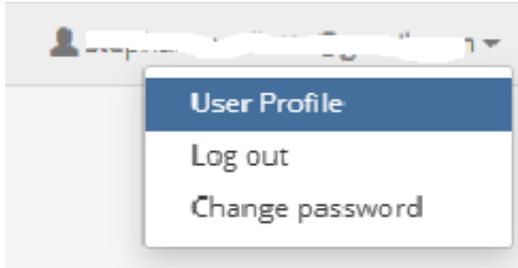
Check if you want to be notified if a more valuable deal is detected



Your Internet Subscriptions (max 3)										Displaying 1 - 1 of 1 Add a new subscription Delete	
	Detail	Email	Province	Provider	Deal Name	Current Monthly Bill	Alert Price Drop?	Alert Deal Discontinued?	Alert Better Deal?		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	...	QC	Videotron	Internet 100	60,00 \$	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>		

Unregister

From the top right corner, open the drop-down menu to access your profile.



Select the "Delete my account" button

A screenshot of a user profile page. The page has a header "Profile" and a "Change password" button. Below are fields for "Username" (stephane.veillette@gmail.com), "Email" (stephane.veillette@gmail.com), and "Language for email notification" (English). At the bottom, there are three buttons: "Save" (blue), "Reset" (grey), and "Delete my account" (red). A red arrow points to the "Delete my account" button.

Confirm that you want to destroy all your data. This will erase your portal profile as well as your subscriptions and notification history.

A confirmation dialog box with a white background and a grey border. At the top center is an orange circle containing a white exclamation mark. Below it, the text "Are you sure?" is displayed in bold. Underneath, a smaller line of text reads: "Your profile and all your saved subscriptions will be erased from the portal. You won't be able to revert it!". At the bottom, there are two buttons: "Yes, delete it!" (red) and "Cancel" (blue).

Q&A

How often is the data updated?

We extract data every day for all providers and regions of Canada that are supported to date.

Why are the prices of the packages at my address not the same as those displayed on the site?

- It is possible that in some regions the prices differ from those displayed from where we extract them. We invite you to contact us to report the discrepancies between the prices displayed and yours. We will do our best to improve the data and add additional regions upon request.
- The contact form is available at the following address:
<https://urantiasolutions.com/en/arsene/#Contactform>

Where and how is the information available in the Arsène application extracted?

An automation was designed to extract data using the "web scraping" method. The hyperlinks from which the data is extracted are available directly from the dashboard available in the Arsène application.

Contact us

For any questions or problems, please contact us using the form available at the following address:
<https://urantiasolutions.com/en/arsene/#Contactform>